FORTUNE INTERFINANCE LTD



Investor Complaints Data

Data for Month Ending-October- 2025

| S.No. | Received From | Carried forward from Previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | A |
|-------|----------------------------|--|---------------------------|------------------|----------|---------------------------------|--------------------------------|-----------------------------------|
| | | | | | | Pending for les than 3 months | Pending for more than 3 months | Average Resolution time (in days) |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (Scores) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Depositories | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Stock Exchanges | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Other Sources (If any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 6 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of Monthly Disposal of Complaints

| S.No. | Month | Carried forward from previous month | Received | Resolved | Pending |
|-------|-------------|-------------------------------------|----------|----------|---------|
| 1 | Nov-24 | 0 | 0 | 0 | 0 |
| 2 | Dec-24 | 0 | 0 | 0 | 0 |
| 3 | Jan-25 | 0 | 0 | 0 | 0 |
| 4 | Feb-25 | 0 | 0 | 0 | 0 |
| 5 | Mar-25 | 0 | 0 | 0 | 0 |
| 6 | Apr-25 | 0 | 0 | 0 | 0 |
| 7 | May-25 | 0 | 0 | 0 | 0 |
| 8 | Jun-25 | 0 | 0 | 0 | 0 |
| 9 | Jul-25 | 0 | 0 | 0 | 0 |
| 10 | Aug-25 | 0 | 0 | 0 | 0 |
| 11 | Sep-25 | 0 | 0 | 0 | 0 |
| 12 | Oct-25 | 0 | 0 | 0 | 0 |
| | Grant Total | 0 | 0 | 0 | 0 |

^{*}Should include complaints of previous months resolved in the current month, if any

Trend of annual disposal of complaints

| S. No. | Year | Carried forward from previous year | Received during the year | Resolved during the | Pending at the end |
|--------|-------------|---------------------------------------|--------------------------|---------------------|--------------------|
| 1 | 2017-18 | 0 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 0 | 0 | 0 |
| 3 | 2019-20 | 0 | 0 | 0 | 0 |
| 4 | 2020-21 | 0 | 0 | 0 | 0 |
| 5 | 2021-22 | 0 | 0 | 0 | 0 |
| 6 | 2022-23 | 0 | 0 | 0 | 0 |
| 7 | 2023-24 | 0 | 0 | 0 | 0 |
| 8 | 2024-25 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.